

Lash Extensions FAQ

AVAILABLE SERVICES

Q. What types of lash extensions are available at Simonson's?

A. We offer classic lash extensions in a full set or flair application that create more dramatic but realistic lashes using a combination of volume lashes and singular lashes for a seamless blend.

Q. How do I know if lash extensions are right for me?

A. To discover if lash extensions are right for you, please schedule a complimentary consultation with an Aesthetician. During this consultation, the technician will determine the length and thickness of lashes that'll be used to meet your desired results. You are encouraged to ask questions about the application and maintenance during this visit.

PRE-APPOINTMENT

Q. What do I need to know to properly prepare for my lash extension service?

A. Please follow these guidelines every time you are scheduled to have this service.

- You must arrive to your appointment without make-up. Make-up can interfere with proper adhesion
- Extensions can only be applied to clean/dry lashes. You must remove make-up a minimum of **two (2) hours** prior to your appointment
- Remove your contact lenses prior to your appointment
- If it is the first time you are receiving this service at Simonson's, plan to arrive 15 minutes early to your appointment
 - There will be an evaluation & consent agreement for you to fill out prior to your service
 - A full set lash extension appointment may take up to two (2) hours. Due to the nature of the application process, you will need to remain lying on your back for the entire appointment. Please address any concerns about this requirement with your technician

HOME CARE

Q. What do I need to know to properly care for my lash extensions?

A. For maximum performance and durability, it is critical that you follow the below instructions between fills.

- Avoid showering or washing eyes 24 hours after the initial application
- Use care to avoid splashing water or cleanser in the eye area when washing your face
- Do not swim or use tanning beds, hot tubs, steam rooms or saunas for the first 48 hours after application to allow for complete bonding
- Avoid sleeping directly on your lashes; note that the side you normally sleep on is more susceptible to shedding
- Be gentle with your lashes. Avoid touching, rubbing or pulling on your extensions. The natural oils from your hands will break down the adhesive bond. Any action that repeatedly puts stress or strain on your lash extensions will cause them to shed prematurely
- Avoid getting non-oil free moisturizers, eye creams or makeup removers on or around your lash extensions
- Avoid any cosmetic product or cleanser containing organic solvents, urea, glycols, or high concentrations of alcohol
- Do not use liquid, cream or pencil eyeliners. Cake or powder eyeliner is recommended
- **Do not use waterproof mascara!** Only use mascara proved safe for lash extensions applying only to the tips. The repeated use of mascara may shorten the lifespan of your lash extensions by compromising the adhesive bonds
- Do not curl Lash extensions; they are pre-curved. Additional curling is not necessary and doing so may shorten the lifespan of your extensions by compromising the adhesive bond

The aforementioned activities and products can potentially break down the adhesive bond and shorten the duration of time your lash extensions stay adhered. Your technician can advise you on the products we carry for lash extension maintenance.

MAINTENANCE

Q. How often do I need to maintain my lash extensions?

A. Everyone is different, but the standard timing between fills is 2-3 weeks, and a full set being replaced every 6-9 months.

It is normal to experience loss of lash extensions due to natural eyelash shedding. The complete lash growth cycle is composed of three unique phases, which includes the natural shedding phase of lashes. We recommend fill appointments every 2-3 weeks to ensure the best success with your service.